

Train AI to categorize the way your team does.

StayCharted AI Model Trainer (AMT) turns the decisions a team has already made into a private AI model that makes the next ones. No code, and no data science team. It shows how often it's right, and sends the answers it's unsure about to a person.

What customers use it for

IT and support tickets

Suggest category, assignment group and priority from resolved tickets. Works with ServiceNow, Jira Service Management and other ITSM tools through the API.

SharePoint and NTFS file permissions

Learn from existing permission exports and suggest access for new files, folders and sites, and outcomes for access requests. Anything that widens access goes to a person.

Products, documents and records

Categorize product listings and documents, and code records with several fields at once, such as GL account and cost center.

Photos, with or without a note

Inspection results, damage types and product categories, reading the photo and the note beside it (Vision add-on).

How it works

1. Upload past work

A spreadsheet with the answer each row was given, photos in folders, or a permission export. No answers yet? AMT groups similar rows so the team can name them.

2. Check and train

Duplicates, thin categories and personal information such as emails and phone numbers are found before training. See accuracy on examples the model never saw, category by category.

3. Put it to work

Fill CSV, Excel or JSON files, fill empty rows in Google Sheets, call the REST API, or ask from Claude and ChatGPT. Unsure answers wait in the Review Queue.

Plans

Plan	Per workspace, per month	Highlights
Free	\$0	Classifier Models and one AI Classifier Model; files and Google Sheets
Essentials	\$49	AI Classifier Models that read meaning, the API, the Review Queue, help labelling rows with no answers
Business	\$99	Adds Dedicated AI Models, fine-tuned on the customer's own examples
Vision add-on	+\$49 on Essentials, +\$99 on Business	Models that read photos
Enterprise	By quote	Custom limits and terms

Prices in US dollars, before taxes. Team members are included at no per-seat charge. Full allowances: staycharted.com/pricing.

Private by design

A customer's examples train only that customer's models, in their own workspace. StayCharted runs its own models and doesn't send customer data to an outside AI provider. Workspaces, roles and an activity history keep each team's work separate.

Get started

Start free at **staycharted.com**.

Partners and Enterprise: **partners@staycharted.com**

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